



## **AN IMPORTANT MESSAGE TO OUR CUSTOMERS**

### **From Our President & CEO, Steve Merrick**

I want to personally reassure our customers that Somerset flooring is made in the USA and our SolidPlus® engineered flooring is, and has always been TSCA Title VI compliant.

Somerset has a long-standing history in the wood products business. We are experts in forest stewardship, lumber, and wood flooring. Somerset Hardwood Flooring is a nationally known brand, but what you may not realize is that we are, in fact, one of the largest vertically integrated wood products companies in America. What this means to you is that we manage the raw materials and supply chain from the forest to the finished flooring. We are personally involved in all aspects of quality control. We have some of the best people in the business making sure our products meet stringent quality control standards.

I want to stress, again, that ALL Somerset flooring is manufactured in the USA.

Creating jobs and products in the USA is one of our company's most important initiatives and something in which we take great pride.

We have made a major investment to manufacture our SolidPlus® engineered flooring in our newest facility in Crossville, TN.

SolidPlus® engineered flooring was developed to offer customers numerous quality and appearance benefits over other options available in the marketplace. Quality advantages include the fact that it is made in the USA with no added formaldehyde. In independent TSCA Title VI compliance testing, our products were found to be below quantification limit (basically meaning "not measurable").

Somerset is a privately owned company. As owner, I can assure you that our focus has always been, and will continue to be, on doing the right things for our customers, our employees, and our environment. The success and future of our company depends on conducting business with integrity and doing so in a responsible manner.

We appreciate the support of our customers, and the confidence and trust they place in our products. We pledge to continue to provide quality products while creating jobs and growing our manufacturing operations in the USA.

**Steve Merrick, President/CEO**