

FLOOR CARE FAQs

Q: I bought one of the Shark steam mops and I wanted to make certain it is OK to use it on the floors. I asked the guy I bought the floors from and he said he called the steam mop manufacturer and never got an answer. Could you help me please?

A: Steam mops use water vapor under pressure, and we cannot recommend them for that reason. Water causes wood to swell, resulting in raised edges, possible finish peeling, etc. We recommend using Somerset's specially-formulated Ultimate Cleaner. We also make available a Mop Kit and replacement mop heads to make cleanup easy.